

## FACTS

### WHAT DOES Delta Dental DO WITH YOUR PERSONAL INFORMATION?

<b>Why?</b>	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.	
<b>What?</b>	The types of personal information we collect and share depend on the product or service you have with us. This information can include: <ul style="list-style-type: none"> <li>■ Social Security number and Date of Birth</li> <li>■ Name, Address and Phone Number</li> <li>■ Account Number and Dependent Information</li> </ul>	
<b>How?</b>	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Delta Dental chooses to share, and whether you can limit this sharing.	
<b>Reasons we can share your personal information</b>		
<b>Does Delta Dental share?</b>	<b>Can you limit this sharing?</b>	
<b>For our everyday business purposes—</b> such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
<b>For our marketing purposes—</b> to offer our products and services to you	Yes	No
<b>For joint marketing with other financial companies</b>	Yes	No
<b>For our affiliates' everyday business purposes—</b> information about your transactions and experiences	Yes	No
<b>For our affiliates' everyday business purposes—</b> information about your creditworthiness	Yes	No
<b>For our affiliates to market to you</b>	Yes	No*
<b>For nonaffiliates to market to you</b>	No	Yes
<b>To limit our sharing</b>	<ul style="list-style-type: none"> <li>■ Call 877-335-8273 —our menu will prompt you through your choice(s) or</li> <li>■ Visit us online: <a href="http://deltadentalins.com">deltadentalins.com</a></li> </ul> <p><b>Please note:</b> If you are a new customer, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our customer, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.</p>	
<b>Questions?</b>	Call 877-335-8273 or go to <a href="http://deltadentalins.com">deltadentalins.com</a>	

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<b>Who we are</b>	Delta Dental
<b>Who is providing this notice?</b>	Delta Dental
<b>What we do</b>	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
<b>How does Delta Dental protect my personal information?</b>	We collect your personal information, for example, when you <ul style="list-style-type: none"> <li>■ Complete Enrollment or Application Forms</li> <li>■ Complete Beneficiary or Designation Forms</li> <li>■ When you or your provider submit claim forms</li> </ul>
<b>How does Delta Dental collect my personal information?</b>	We collect your personal information, for example, when you <ul style="list-style-type: none"> <li>■ Complete Enrollment or Application Forms</li> <li>■ Complete Beneficiary or Designation Forms</li> <li>■ When you or your provider submit claim forms</li> </ul>
<b>Why can't I limit all sharing?</b>	Federal law gives you the right to limit only <ul style="list-style-type: none"> <li>■ sharing for affiliates' everyday business purposes—information about your creditworthiness</li> <li>■ affiliates from using your information to market to you</li> <li>■ sharing for nonaffiliates to market to you</li> </ul> State laws and individual companies may give you additional rights to limit sharing. *
<b>What happens when I limit sharing for an account I hold jointly with someone else?</b>	
<b>Definitions</b>	
<b>Affiliates</b>	Companies related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> <li>■ <i>Delta Dental of California, Delta Dental of New York, Delta Dental of Pennsylvania, Delta Dental Insurance Company, DeltaCare USA and Dentegra Insurance Company</i></li> </ul>
<b>Nonaffiliates</b>	Companies not related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> <li>■</li> </ul>
<b>Joint marketing</b>	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. <ul style="list-style-type: none"> <li>■</li> </ul>
<b>Other important information</b>	
*California residents may limit sharing of personal information to affiliates for marketing purposes.	

## HIPAA Notice of Availability

### Availability of Notice of Privacy Practices

Delta Dental and its affiliate companies would like to communicate the availability of its Notice of Privacy Practices.

At any time, a copy of the current Notice of Privacy Practices may be obtained on our website at [www.deltadentalins.com/administrators/guidance/privacy-right-reminders.html](http://www.deltadentalins.com/administrators/guidance/privacy-right-reminders.html) or by contacting us at the address provided below.

Subscriber Services  
P.O. Box 997330  
Sacramento, CA 95899-7330  
(877) 335-8273

### Language Assistance

**IMPORTANT:** Can you read this document? If not, we can have somebody help you read it. For free help, please call Delta Dental at [HEALTH PLAN-SPECIFIC OR DELEGATED LAP SERVICES PHONE#]. You may also be able to receive this document in Spanish or Chinese.

**IMPORTANTE:** ¿Puede leer este documento? Si no, podemos ayudarle. Para obtener ayuda gratis, llame a Delta Dental al [HEALTH PLAN-SPECIFIC OR DELEGATED LAP SERVICES PHONE#]. También puede recibir este documento en español o chino.

重要通知：您能讀這份文件嗎？如有問題，我們可請他人協助您。如需免費協助，請電 Delta Dental [HEALTH PLAN-SPECIFIC OR DELEGATED LAP SERVICES PHONE#]。您也能取得這份文件的西班牙文或中文譯本。